

GEMCare.com is maintained by Managed Care Systems, LLC (MCS). MCS provides managed care management services to IPAs health plans, and employers.

Managed Care Systems, LLC Privacy Policy

In no way will Managed Care Systems, LLC sell, rent, or lease personal information. We do employ other companies and individuals to perform functions on our behalf, and may need to disclose personally identifiable information in order to process many of the activities and functions that Managed Care Systems, LLC customers request. Examples include analyzing data, sending e-mail, and sending faxes with information provided for the purposes of performing delegated functions under health plan contracts including utilization management, clinical case management, claims adjudication, and completing a function and providing customer service. These companies that Managed Care Systems, LLC has partnered with need to access personal information to process transactions related to the functions above, but may not use personal information for any other purposes.

Managed Care Systems, LLC uses reasonable precautions to protect your personal information stored on our system from loss, misuse and unauthorized access, disclosure, alteration and destruction. While no computer system is completely secure, we believe the measures implemented by our site reduce the likelihood of security problems to a level appropriate to the type of data involved.

Managed Care Systems, LLC's website uses a Secure Socket Layer to encrypt any information you send to us. You do not have to do anything to have your information encrypted; it is already there if you are using an encryption enabled browser. By encrypting your information, our intent is to make it extremely difficult for any unauthorized individual to access someone to be able to use your information -- even if it is intercepted.

Information Gathered

Managed Care Systems, LLC collects and uses certain information on its web site. This information includes your internet protocol address, information about your browser (Netscape, Internet Explorer, etc.) and information about your Internet Service Provider (e.g., AOL, PacBell, etc.). An IP address is a unique number that is used to represent every single computer in a network. All computers on the Internet have a unique IP address. None of the foregoing information will be used by Managed Care Systems, LLC in any way, or in connection with any other information, to identify you personally.

Managed Care Systems, LLC may collect information about you through various online forms that you may voluntarily complete. Completion of these forms is entirely optional. If you supply any personally identifiable information to us on these forms (e.g., name/address/email address), Managed Care Systems, LLC will not use this information to contact you unless you have specifically stated that we may do so.

How the information is used

Managed Care Systems, LLC uses the statistical information gathered about you and all of its users for internal statistical purposes only, e.g., to track where users go on our web site. This type of information will be used to aid Managed Care Systems, LLC in adding information to its web site that will be useful for site users and that will improve the performance of our web site.

Cookies

A cookie is a small data file automatically and without notice written on your hard drive when you visit certain web sites. A cookie allows the web site to recognize you each time you visit the web site and to personalize the web site for you. The only personal information a cookie can contain is information you voluntarily supply yourself on the web site. A cookie cannot read data off your hard drive or read cookie files created by other web sites. Cookies are used widespread on the Internet.

Managed Care Systems, LLC does not use cookies on the public portion of its web site. No cookies will be written to your hard drive when you visit our site. However, Managed Care Systems, LLC does use cookies on the secure portion of its web site, which can be accessed only by authorized Managed Care Systems, LLC providers and staff.

Security measures

Managed Care Systems, LLC takes reasonable precautions to protect your personally identifiable information. When users submit personally identifiable information, it is protected both online and offline.

All user electronic information is protected behind a firewall, and the data input on our web site is also encrypted. Managed Care Systems, LLC also protects user information offline. Only employees who need the information to perform a task are granted access to personally identifiable information. Finally, the servers we use to store personally identifiable information are kept in a secure environment behind locked doors, and only authorized individuals have access to the servers.

Links to third party sites

Our web site contains links to third party web sites. Once you leave our web site, our privacy policy no longer applies, and you will be subject to the privacy policies, if any, of the third party web site to which you have linked. We are not responsible for the privacy of your information once you leave our web site.

Contacting Managed Care Systems, LLC

If you have questions or concerns regarding this policy, you should contact Managed Care Systems, LLC [by email](#) or at the following address:

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